

JDWEB's eWarranty Program Plans & Explanations

	Monthly/Yearly	
PC Software Assurance	\$12 / \$99	2nd eWarranty 25 percent discount
PC Complete Assurance	\$24 / \$199	3rd eWarranty 30 percent discount
Laptop Complete Assurance	\$32 / \$249	4th eWarranty 50 percent discount (final level)
Setup Fee \$49		-----
		2 nd year 25 percent off / 3 rd year 35 percent off
Multi-PC discount - same household	-----	Multi-PC plans - only require (1) \$49 setup fee.

The eWarranty plan price may increase after evaluation of PC to be covered in the event it is above normal default PC value. Example would be a DELL XPS.

eWarranty plans have No refunds – Cash back options do apply at any level or duration of the plan.

Cash back on any plan -- 30 percent of what paid if no eWarranty work is performed !! At any time ! or a coupon for a friend at double the value towards any labor performed at JDWEB !!

Setup fee can be waived if your computer is in the shop for a nuke and reload -- \$85 -- after a nuke and reload you only have 3 days to get setup fee waived otherwise setup fee is required.

Plan benefits – includes all labor and all repairs are done first at JDWEB ahead of all NON-eWarranty PCs.

Software repairs are bumper to bumper - no matter the reason - even if deliberate.

There are no limits to how many times you bring it in for this plan.

Conditions do apply - it is at JDWEB's discretion if software issue is resolved with minimum time or a nuke/reload is needed. There are no limits or exclusions to issues related to software. Resolutions are at a best effort and not guaranteed.

Hardware Assurance Complete

This plan covers all parts and labor but only covers the computer tower that is pinned to the plan at the time of signup. JDWEB will be using serial numbers of the hardware to insure plan compliance.

Repairs are only to be done by JDWEB staff at our store location and are defined as returning the effected PC to you the customer in working order.

Replacement of hardware on effected PC is at the judgment of JDWEB staff and can include using used hardware of equal or greater value. If your machine can not be repaired or parts can not be found to bring it back to its state at the time of being pinned to the plan – then a replacement unit will be provided of equal or greater value. Customer will be giving options if available of replacing with a greater unit by paying the difference determined
Repairs are defined as fixing or replacing hardware that is defective.

Exclusions are damages that are from anything other than being defective. Examples are deliberate or accidental damages. Lighting, water, fire, and theft

JDWEB has the option to terminate the plan at anytime if we feel there are any indiscretions or attempt to defraud the plan.